# Why you need Project Management...







**CUSTOMER SATISFACTION<sup>2</sup>** 

### Use a **PROGRAM MANAGER**

to oversee and coordinate multiple related projects

Aligns project outcomes with strategic objectives

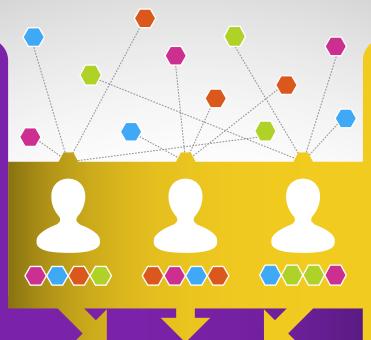
**Promotes process improvement** 

**Contributes to financial return** 

**Develops human capital** allocation strategies

**Provides single point of contact** for project managers and executives

**Establishes formal monitoring and** reporting structures



## Use a **PROJECT MANAGER**

to organize and complete a unique initiative or one-off work effort

#### Performs discovery and due diligence

- Understand the initiative, desired results, and end goals
- Identify key people that should be involved

#### Plans the initiative, or project, in detail

- Determine and agree what will be done, how, and by whom
- Organize the work, people, schedule, costs, and risks to complete the work
- Agree on a plan to move forward

#### Completes work against the plan

- Keep everyone on track
- Evaluate changes and adjustments needed
- Report on progress, keep everyone informed

#### **Delivers the final results**

- Deliver as agreed and expected, no surprises
- Get sign-off that work is complete

Create a strong foundation for ongoing success!

Celebrate a job successfully completed!

To make Project Management work in a less than ideal environment, visit

WWW.FORWARDMOMENTUM.NET/OVERCOME-DYSFUNCTION/

for our free eBook,

## **Overcoming Organizational Dysfunction:**

Unlock the Value of Project Management to Get Work Done

- 1. The Value of Project Management: Validating the positive impacts of project management on organizations. PM Solutions White Paper Series, Center for Business Practices, West Chester, PA, 2002.
- 2. Thomas, J. L. and Mulally, M. E. Proceedings from PMI Research Conference: Researching the Value of Project Management. Warsaw, Poland, 2008.

