

Managing Multigenerational Teams

Course Code: 1423

Course Duration: 1 day

For managers today, diversity isn't a just a compliance issue, it's a business advantage. For the first time in history, it is possible to have five generations of workers in one place. The manager that appreciates the diversity of the team and knows how to motivate team members differently will be more successful at creating high-performance teams. No matter the age of your team members, this course will give you an understanding of their perspectives and teach you to keep them motivated, engaged and driven to excel!

Course Description: This interactive one-day course includes group discussion, individual reflection, workforce evaluation, and case studies covering generational differences in the workforce, how to communicate effectively with the different groups, how to keep them motivated and engaged, and leadership and management skills including team engagement and delegation.

Topics List:

- Define the multigenerational workforce
- Understand the different generations
- Evaluate your workforce
- Identify what motivates the different generations
- Adapt your leadership style to effectively manage multigenerational teams

Outline

1. Defining the Multigenerational Workforce
 - a. The different generations
 - b. Perceptions and assumptions
2. Understanding the Different Generations
 - a. Core values and view of work
 - b. Generations and technology
3. Workforce Evaluation
 - a. Evaluating your team
 - b. Motivation and feedback
 - c. Motivating your team
4. Managing Multiple Generations
 - a. Case study
 - b. Adapting your management style

Who Should Attend: Senior managers, functional managers, project/program managers, team leaders, supervisors and anyone responsible for managing or leading teams.